

Application Note

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How to Login to the NIC If the Default Password Does Not Work

If at any time you get an error on startup stating “**Caught quasar exception : Invalid Password**”, and **Admin / Admin1** (using a capitalized “A”) does not allow you to login, then perform the following steps.

Caution: All user-defined logon names that have been manually entered for this unit will be deleted, and will have to be re-entered via the Security window located under the System tab.

Procedure:

1. Use a USB keyboard (with a USB mouse attached), and access **Window Explorer** by holding down the **Windows Key** and pressing “**E**” at the same.
2. Open the **D:\DLI\GSC** folder. **Delete any of the files listed below.** Holding the **Shift key** while deleting files ensures the files are actually deleted, not just moved to Recycle Bin. *(If the shift key is not held down while the files are deleted, then please empty the Recycle bin.)*
 - D:\dli\gsc\user.dat
 - D:\dli\gsc\userid.dat
 - D:\dli\gsc\users1.dat
 - D:\dli\gsc\users2.dat
 - D:\dli\gsc\GUILogin.ini

Note: The above file extensions may or may not be displayed on your unit.

3. Then hold down the **Window’s Key** and press “**R**” at the same, this should open the **Run Window**.
4. Type **Sync.exe**, and press **Enter**.
5. **Reboot** the unit.
6. You should not be prompted for a password, but if prompted, use: **Admin / Admin1**.